***ISO 9001:2015 Certified***

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**WHITE CAT SECURITY&FACILITIES MANAGEMENT PVT. LTD.**

**COMPANY PROFILE**

\_\_\_\_\_\_\_\_\_\_\_2022

To,

**M/s\_\_\_\_\_\_\_\_\_\_\_\_**

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**Dear Sir / Madam,**

With great pleasure,**WHITE CAT SECURITY AND FACILITIES MANAGEMENT SERVICES** takes this opportunity to introduce itself as a professionally managed Company, providing fully **INTEGRATED FACILITY MANAGEMENT SERVICES** for the entire range of buildings - namely, **Corporate Buildings, Institutional Buildings, Industries, Residential Buildings, and Commercial Complexes, Shopping Malls, Multiplexes and others.**

WHITE CAT having wide ranging experience in conceptualization & execution of Real Estate Projects extending but not limited to large Residential Condominiums, Office Complexes, Shopping Malls, Hotels, Resorts etc.

Business organizations today are focused on their core competencies; **WHITE CAT** is no different, as most of the modern buildings are designed as intelligent buildings, which require highly skilled operating workforce to ensure reliable and accurate control of services to be extended.

**WHITE CAT** is a team of professionals having rich experience to work in the Hospitality Industry i.e., Five Star Super Deluxe Hotels, Corporate/ Residential Buildings, Malls etc. It gives us great pleasure to share with you that our team has been instrumental in commissioning and implementing Facility Management procedures in large Corporate Buildings and Shopping Malls in a very professional and economic manner.

**WHITE CAT** provides the one - stop complete Facility Management solution and expertise with the systems that assure a hassle - free environment for their customers, employees, staff and visitors.

**These include:**

* **Maintenance & Engineering Services**
* Power Generation Distribution and Control.
* Operation & Maintenance of Heating, Ventilation and Air Conditioning.
* Operation & Maintenance of utilities and other electro mechanical equipments, switchgears & controls etc.
* Water Supply and its distributions by maintaining all quality parameters.
* Water Softening System.
* Intelligent / Semi addressable and Conventional Fire Detection System
* Fire Fighting installation comprehensive maintenance.
* Operation of Elevators and Escalators and regular audit of safeties.
* **Housekeeping Services**
* Façade/ glazed curtain wall cleaning with suspended trolleys.
* Trained Housekeeping workforce with complete tools and tackles, as per site - specific requirements.
* Complete cost - effective Housekeeping solutions for high traffic areas.
* **Security Services**
* Guarding services are extended with highly trained & motivated security personnel, well versed with Emergency Procedures i.e., Bomb threats, Fire, Evacuation/ Mock Drills, Flood, Intrusion etc.
* We also use detectors and various modern techniques to ensure complete safety of the complex.
* **Horticulture Services**
* Landscaped areas, foliage and exotic potted plants & flower arrangements.
* **Pest Management**
* **Façade Cleaning**
* **Multi - skilled work force.**
* **Flexible contract format tailored to specific needs.**
* **Exclusive maintenance of fit - outs including painting, polishing, and specialized waterproofing solutions as per the specific needs of the respective sites.**

We are confident that if we are entrusted to extend total facilities of the building, our commitment to the customers entails.

Our multi - skilled work force shall match with the best in the Industry.

Our schedules incorporate behavior & technical training sessions to upgrade confidence & capabilities.

Intelligent operations and thorough professional approach shall make substantial savings for the organizations.

Last but not the least, we assure you that we shall provide the systems, which will createconducive environment at par with the International Standards.

Thanking you.

With Warm Regards,

Yours faithfully,

**Authorised Signatory**

WHITE CAT’S VISION

TO ACUIRE A BRAND ENTITY IN INDIA AS AN EFFICIENT AND BUSINESS WORTHY FACILITY MANAGEMENT COMPANY IN THE MANAGEMENT OF STATE – OF- THE – ART RESIDENTIAL AND COMMERCIAL BUILDINGS

**AIM**

Effective maintenance of state - of - the - art residential and commercial buildings aimed at maximizing equipment effectiveness through optimization of equipment availability, performance, efficiency to achieve customer’s total delight

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**WHY WHITE CAT?**

* **Single window solution for all the services.**
* **Highly professional**
* **No Subcontracting.**
* **All Manpower on direct rolls of White Cat.**
* **Strict Statutory Compliances for all employees.**
* **Strong Backend Support Functioning ( 24X7 )**
* **Mobile Technical Team to reduce down time.**
* **Stringent Maintenance Tracking of PPM schedule**
* **Excellent Track record of timely salary disbursement to all Employees**



**TRANSFORMERS**

**WHITE CAT**

**HVAC**

**BMS**

**AMC**

**RECEPTION/HELP DESK**

**HOUSE KEEPING**

**HORTICULTURE**

**PEST CONTROL**

**SECURITY**

**PANTRY**

**OFFICE STAFF**

**BOUQUET OF SERVICES**

(Single Window Solution to all Building Services / ‘One Stop Shop’)

**CCTV**

**LIFTS**

**HT/LT POWER DISTR**

**CLIENT RETENTION POLICY**

* **Tailor made services to suit clients requirement**
* **Quality manpower**
* **Timely deposit of all statutory compliances**
* **Regular communication**
* **Coordination and help beyond the scope of work**
* **Regular quality training**
* **Quality audit of performance**
* **Timely disbursement of salary**
* **Minimum attrition rate**

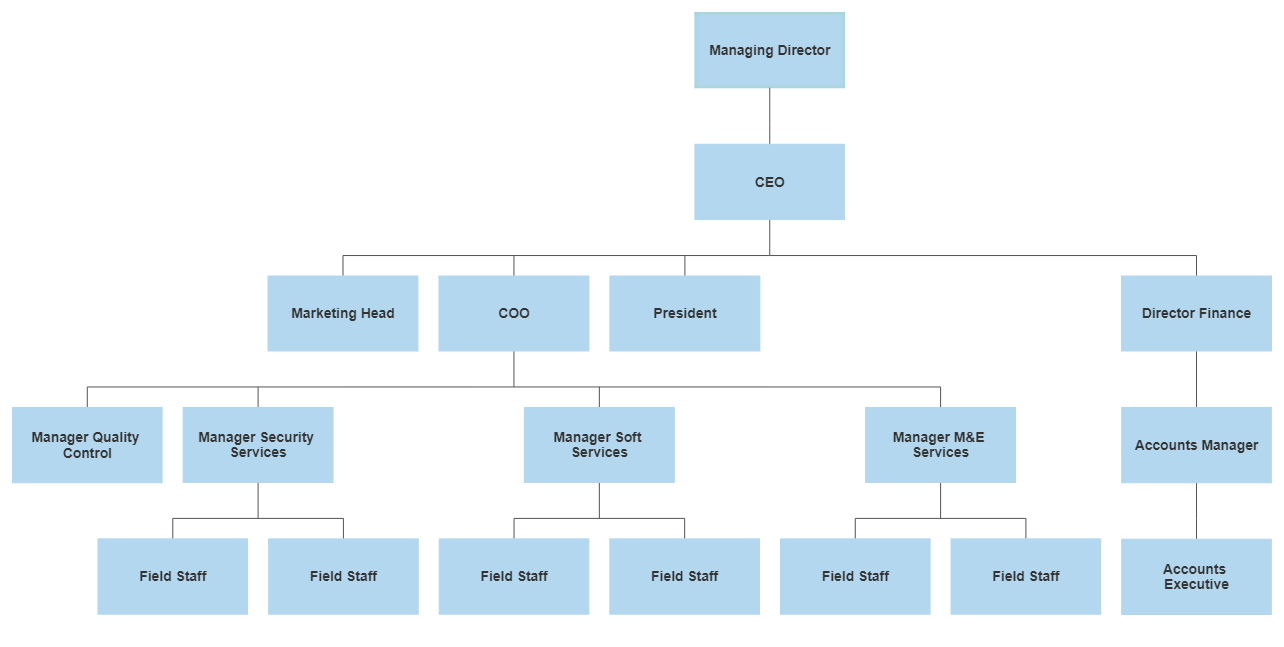
**TRAINING AND AUDIT**

* **Training for Managers and Supervisors**
* **Pre induction training for Housemen/Mermaid**
* **On job training**
* **Fully practical oriented with demonstrations**
* **Use of audiovisuals**
* **Emphasis on practice for each houseboy**
* **Training by OEMs**
* **Training audit**
* **Class management**
* **Communication quality**
* **Practicals/ demonstrations**
* **Recapitulation and retention**

**POLICY TO RETAIN QUALITY MANPOWER**

* **Timely payment of salary**
* **100 %PF and ESI compliance**
* **Quality training**
* **Incentive – On the spot award of cash**
* **All year award of performance linked increase in salary**
* **Gifts on festivals to all employees**
* **Personal loans and advances**
* **Avenues for growth in the company**

**ORGANOGRAM**

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